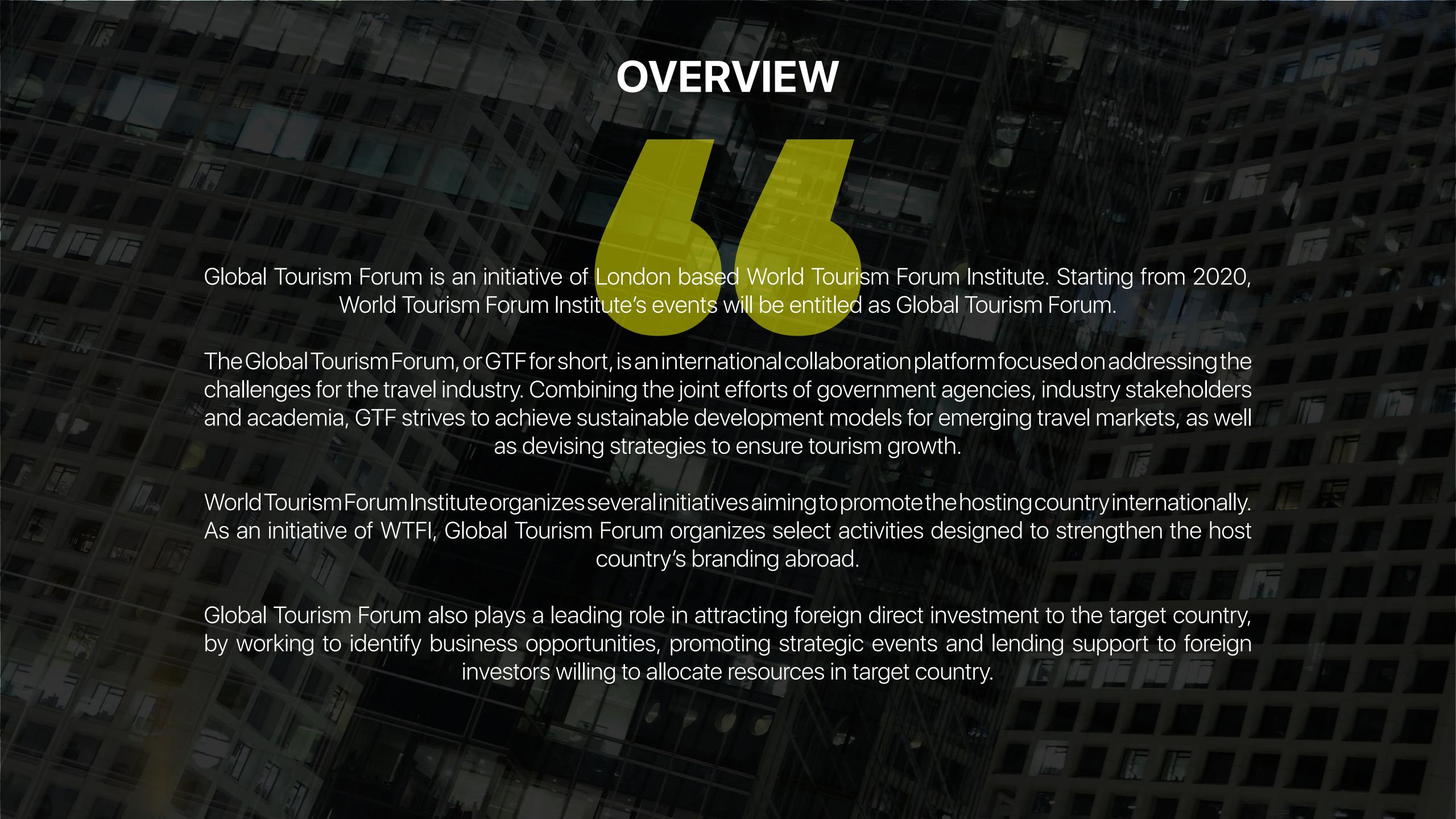


# GLOBAL TOURISM FORUM







Dr. Taleb Rifai, Secretary General of WTFI and former Secretary General of UNWTO: "No return to the 'old normal', but forward to a 'new, better normal'"



The need for a paradigm shift in global tourism existed long before the SARS-CoV-2 pandemic. The very success of international tourism, with five times the number of trips in 2019 compared to the year 1980, often made a mockery of the idea of hospitality and ran in many places a juggernaut over local nature, local culture, authenticity, diversity and serendipity, negatively impacting satisfaction levels of all stakeholders involved. Gigantic cruise ships, all-inclusive resorts, overcrowded beaches and disneyfied tourist cities are all examples of forms of tourism organisation which in effect prevents meaningful guest-host encounters and do not help to fight seasonality and its consequences of low yield, low wages and seasonal employment in many European destinations.

By 2019, overtourism, ecological degradation and increasing protests of host communities already signalled the need to change the structure of global tourism. The pandemic has increased the perception of the importance of travel and tourism for the global economy and provided a chance to pause and rethink the future of tourism.

The Leaders Summit Brussels is the right place at the right time to review what has been done already and even more importantly what still needs to be done to move forward to a more meaningful and sustainable tourism in Europe and around the world, to balance the interests of hosts, guests, employees and owners of service provider companies in hospitality and tourism and not least the environment.

The dialogue between political and industry leaders from European and global countries, organisations and companies will help to find new ways to use the tools of digitalization, training, and empowerment and of political support and guidance to not only find a way out of the crisis, but to move forward to a new, better 'normal'.





### LEADERS SUMMIT BRUSSELS

**Date:** Oct. 12, 2021

Venue: Sofitel Brussels Europe

Address: Place Jourdan, 1. B-1040 Brussels, Belgium

Capacity: 50 Leaders and Professionals

**Topic:** Recovery of European and International Tourism

Host: Ismail Ertug Member of the European Parliament

Organiser: Global Tourism Forum

## PARTICIPANT





Commission























OBAL URISM DRUM

G











Clayton Bartolo

Minister
Minister for Tourism and Consumer Protection,
Malta

Ministerial Session











**BRUSSELS 2021** 





**BRUSSELS 2021** 

















**BRUSSELS 2021** 





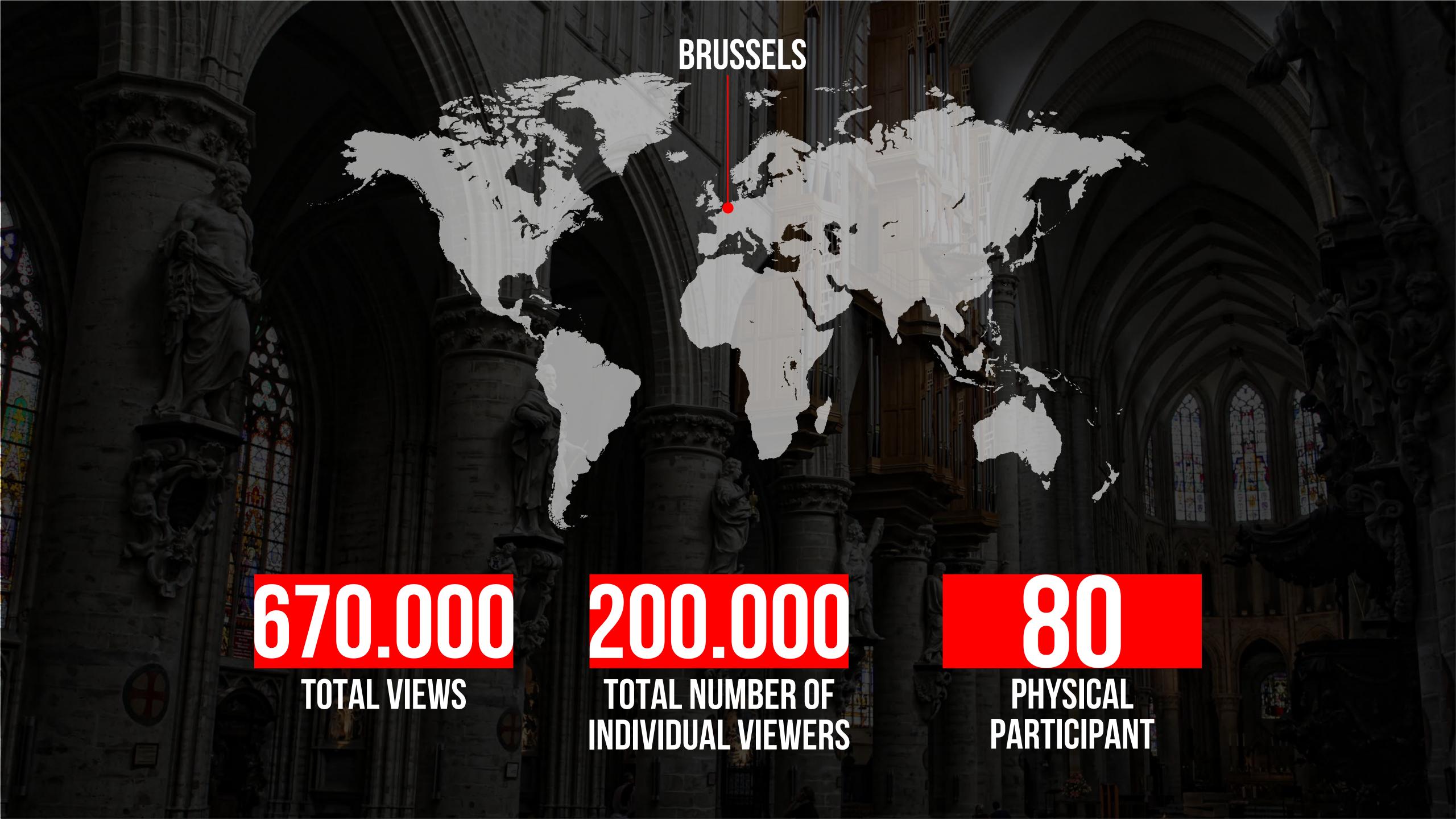


GLOBAL TOURISM FORUM











#### Opening Remarks & Welcome Speeches



Ismail Ertug

Member of the European Parliament



Sumaira Isaacs

CEO of WTFI



Dr. Taleb Rifai

Secretary General of WTFI



David Sassoli

President of European
Parliament

#### Keynote: Hospitality Business During The Post Pandemic Era



**Bulut Bagci** 

President of WTFI



Ismail Ertug

Member of the European Parliament

#### Panel I: The Future of Aviation & Next 20 Years

#### Part I



Ismail Ertug

Member of the European Parliament



H.E. Mr. Akbar Al Baker

CEO of Qatar Airways and Secretary-General of Qatar Tourism

#### Part II



Eric Dresin

Secretary General at ECTAA



Conrad Clifford

Senior Vice President and Deputy Director General of IATA



Jose Ramon Bauza Diaz

Member of the European Parliament, and Renew Europe Coordinator for the Transport and Tourism Committee

#### Master of Ceremonies



Sorcha Hellyer

BBC Global News Rep, Founder and Managing Partner of Image Diplomacy

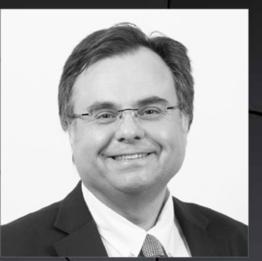
## LEADERS SUMMIT EUROPE GLOBAL TOURISM FORUM

#### Panel II: Meaningful Tourism in Post-Pandemic Times



Prof. Dr. Wolfgang Georg Arlt FRGS FRAS

CEO of COTRI and Dean of HATT Business School Institute



**Prof. Dimitrios Buhalis** 

Director eTourismLab Bournemouth University



Saira Akbar

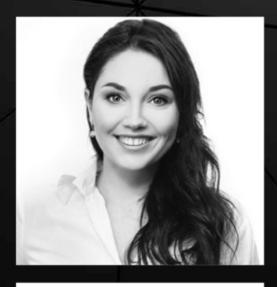
Chief Executive Officer, Global Management Consultant



Eduardo Santander

Executive Director European Travel Commission

#### Panel III: Economical Impact of Women Leaders & Entrepreneurs



Yulia Stark

President of European Women Association



Valerie Levine

Founder and Chief Executive Officer for EcoGreen Resources Ltd



Swati Mandela

Entrepreneur, Humanitarian International Speaker, Granddaughter of Nelson Mandela

#### A&Q



**Bulut Bagci** 

President of WTFI



Henrik Hololei

Director–General of the European Commission's department for Mobility and Transport (DG MOVE)

#### GLOBAL TOURISM FORUM

#### Sustainability and Luxury Travel



Neslihan Gundes

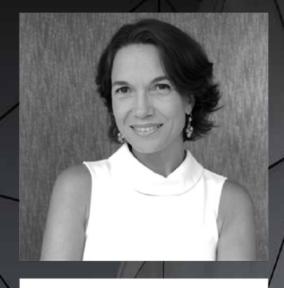
Director of Partnerships and Board Affairs, WTFI



**AhmetAras** 

Mayor of Bodrum Municipality, Turkey

#### **Ministerial Session**



Sorcha Hellyer

BBC Global News Rep, Founder and Managing Partner of Image Diplomacy



Mirela Kumbaro

Minister of Tourism and Environment, Albania



Clayton Bartolo

Minister for Tourism and Consumer Protection, Malta

#### Emerging Tourism Destinations Development and Investment Index



Prof. Dr. Wolfgang Georg Arlt FRGS FRAS

CEO of COTRI and Dean of HATT Business School Institute



**Bulut Bagci** 

President of WTFI

#### Dialouge GTF and Host Countries



Bulut Bagci

President of WTFI



Sandiaga Uno

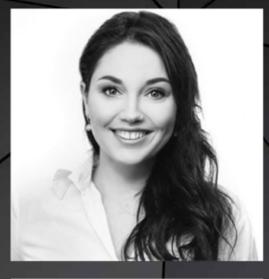
Minister of Tourism and Creative Economy of the Republic of Indonesia



Adam Starzyński

Foreign Affairs and Relationships Strategist/ the Foundation State of Poland

## Panel IV: Tech innovation & New Digital Transformation of Travel & Tourism – Why Europe Must Lead?



Yulia Stark

President of European

**Women Association** 



Valentina Ndou

Ph.D, Aggregate

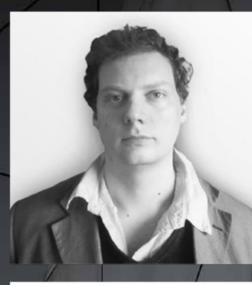
Professor in Management

Engineering, Department

of Innovation Engineering, University of Salento, Italy



Josianne Cutajar



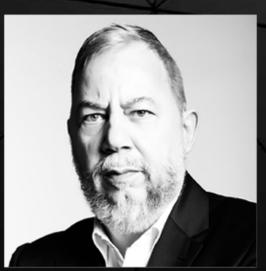
**Max Rangeley** 

MEP, Member of the Industry, Transport &

**Tourism Committees** 

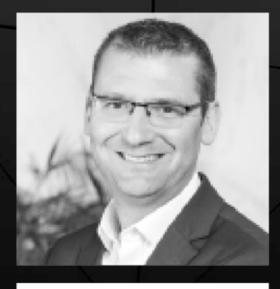
Founder of ReboundTag

## Panel V: Business Events Industry & Recovery



Luca Favetta

International Council Member, WTFI



Patrick Bontinck

CEO, Visit Brussels



Stephanie Dubois-Cannon

Head of Event Operations, SAP



Sven Bossu

**CEO of AIPC** 

#### Keynote: Hospitality Business During The Post Pandemic Era



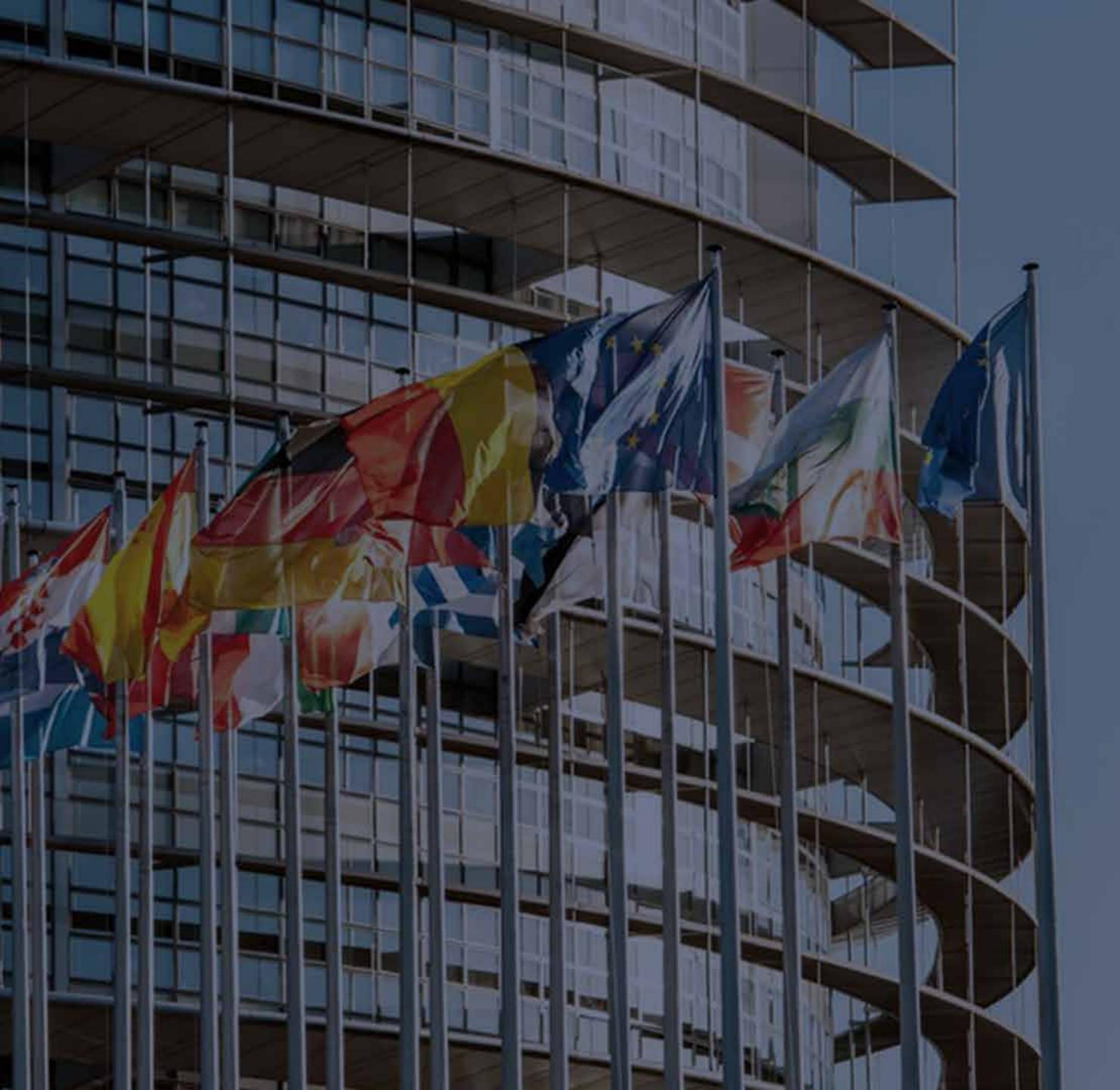
**Bulut Bagci** 

President of WTFI



Sebastian Bazin

Sébastien Bazin / Chairman and CEO of AccorHotels



# GLOBAL TOURISM FORUM

